

**Caring Hands Applause Cards – April 2014**

The *Caring Hands* Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

**DISTRICT**

LAST NAME	FIRST NAME	DIV/DEPT/OFFICE	Details of the Service	Recognized By
Brady	Jason	District Computing Services	Jason is ALWAYS helpful and eager to assist in whatever project you may be working on and he does it with such a great attitude.	Corrina Baber
Cruz	Alfredo	KVCR	Since the arrival of Mr. Cruz KVCR employees have a positive outlook for the station. His high expectations challenge us and make us want to reach the potential that KVCR TV and Radio is capable of accomplishing.	Anonymous
Galvez	Pierre	Police	The Chief was very helpful when I called to ask about a parking ticket.	Anonymous
Higgins	Ernie	Custodial	Ernie always goes above and beyond his scope of work. He is a "GO TO GUY" at the District Office not only for me but every employee at the District Office location.	Anonymous

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McGowan	Arlene	Annex	Arlene is an amazing employee who always makes herself available. She recently helped SBVC's Reading lab set up SARS. She was extremely helpful and efficient, and explained with great ease how to use the system effectively.	Caleab T. Losee
Nikac	Stacey	Chancellor's Office	Improving the Applause Card program and generally raising District morale with a style that is professional, cheerful and effective.	Anonymous
Oberhelman	Jason	Purchasing	Thank you for your excellent customer service and support with purchase requisitions. You have been a tremendous help to me!	Stacey Nikac
Oberhelman	Jason	Purchasing	Thank you for quickly addressing my many inquiries and concerns during the past two weeks!	Jennifer Rodrick
Sanchez	Carmen	Print Services	Thank you for going above and beyond to ensure print jobs are completed on time. You are appreciated!	Stacey Nikac

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Sutorus	Steve	Business Services	I just want to say thank you for responding quickly and thoroughly on my requests.	Stacey Nikac
Torres	Maria	Human Resources	Maria Torres provides quality service in a timely manner. Her actions are very valuable to the students we serve. Thank you Maria!	Anonymous
Walter	DyAnn	District Computing Services	Thank you for your commitment and support to the Office of Instruction. Your assistance is greatly valued!	Haragewen Kinde
Winters	Dennis	Print Services	Thank you for ensuring our projects are always completed on time and on schedule!	Stacey Nikac
Zinn	Wendy	EDCT	I have received so many positive comments about Wendy from community educators saying that she is a great team member and a great support of academic excellence.	Bruce Baron

SBVC

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Alfano-Wyatt	Marcia	Psychiatric Technology	Assistance and support of Alive! Mental Health Fair and allowing Psych Tech students to participate and assist.	Elaine Akers
Alex-Schiel	Valerie	Food Services	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
Alsip	Andee	Student Health Services	Support and Assistance with Alive! Mental Health Fair.	Elaine Akers
Beavor	Aaron	Maintenance	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams
Bojorquez	Ana	DSP&S, High Tech Center	Excellent person that has helped me in many assignments and my accommodations need to access information. She is very gifted in helping disabled students. Best in SBVC.	Edgar Fuentes Rodriguez, Student

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Cisneros	Maribel	EOPS	Maribel works so well with the students and has been very helpful with the department. She is eager to see students and helps them tremendously.	EOPS Staff
Cota	Marco	Counseling and Matriculation	Marco has been working diligently with all the departments under him. He has gone above and beyond with his tasks and assignments. He has helped our department when needed.	Anonymous Employee
Crocker	Michelle	DSP&S	Michelle's knowledge of this department and her compassion for the students we serve make working here wonderful. She is always on the go. We couldn't serve the students without her!	Laurie Sullivan
Dean	Rebecca	Food Services	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca

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Dragan	Nicoleta	Student Health Services	Support and assistance with Alive! Mental Health Fair.	Elaine Akers
Eberly	Sara	Student Health Services	Assistance and support with Alive! Mental Health Fair.	Elaine Akers
Feist	John	Campus Technology Services	For his dedication, commitment and service in the area of technological support.	Dr. Haragewen A. Kinde
Gabriel	Christie	Research and Planning	I'd like to acknowledge Christie for being a great team player. She is always willing to do new projects and suggest research to departments and divisions that can help better serve students. She is extremely knowledgeable.	Caleb T. Losee
Gallagher	Debby	President's Office	Thanks for assisting with the arrangements of the District Budget Committee on 3/13/14 at SBVC. Your service is much appreciated.	Anonymous Employee
Garcia	Enrique	Custodial	Enrique goes the extra mile to ensure that facilities he is assigned to are maintained in a healthy and sanitary condition, at all times. Thanks for the good work!	Melita Caldwell-Betties

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Garcia	Stacy	President's Office	Thanks for providing friendly, professional support and assistance to the District Budget Committee on Thursday, March 13, 2014.	Anonymous Employee
Grishow	Kevin	Maintenance	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams
Grishow	Kevin	Maintenance	Kevin's proactive approach to work has kept our campus clean, safe, and enjoyable. He is always doing extra to make sure burned out lights are replaced, door locks are working perfectly, and supplies are stored properly.	Caleab T. Losee
Grotke	Angela	Social Sciences	Angela's pleasant nature gives her an ability to reach people on a human level which is inviting and encouraging for many people at SBVC. I'd like to recognize her for her professionalism and her amiable disposition.	Caleab T. Losee

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Gutierrez	Albert	Custodial	Assistance in making changes in Alive! Mental Health Fair.	Elaine Akers
Gutierrez	Albert	Custodial	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
Hall	Suzan	Student Health Services	Assistance and support of Alive! Mental Health Fair.	Elaine Akers
Hamdy	Rania	Professional and Organizational Development	Outstanding job planning and implementing Classified Connections Week!	Dr. Kay Weiss
Henkle	Dr. Lisa	Political Science	Peaked my interest in the subject and challenged our class enough to make it fun. Class discussion always support the learning objective. Always helps when needed and an energetic atmosphere is great for learning.	Ian, Student



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Hunter	Diane	English	I'd like to recognize Professor Hunter for the care and attention she gives to faculty, students, and staff. I'd also like to acknowledge her ability to multitask and her knack for meeting deadlines under great pressure.	Caleab T. Losee
Jollie	Melodie	Custodial	Melodie is really a nice and caring person. Whenever I put in a request to have work done in counseling, she is always there with a helping hand and a smile. She always goes the extra mile.	Raina Okray
Kates	Johnny	Custodial	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
King	Jimmy	Maintenance	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams

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King	Rose	Student Success Center	Thank you for your commitment and passion that you put into the Student Success Center; especially for all your work on behalf of the humanities and social science peer tutor programs.	Romana Pires
King	Rose	Student Success Center	For her commitment in providing a supportive learning environment for students in the Student Success Center.	Dr. Haragewen A. Kinde
Lamb	Chelsea	Student Health Services	Support and assistance with Alive! Mental Health Fair.	Elaine Akers
Laughlin	Larry	Maintenance	Excellence in creating frame and assisting with Alive! Mental Health Fair.	Elaine Akers
Laughlin	Larry	Maintenance	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams
Lopez	Paul	Campus Technology Services	Support and assistance with Alive! Mental Health Fair.	Elaine Akers

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Losee	Caleb	Reading	For his commitment in providing a supportive learning environment for students in the Reading lab.	Dr. Haragewen A. Kinde
Maniaol	Albert	Applied Technology, Transportation, and Culinary Arts Division	Helping make the SBVC High Schools and ROP Articulation meeting a success.	Mandi Batalo
Mason	Jerry	Custodial	Assistance in getting set up changed for Alive! Mental Health Fair.	Elaine Akers
Mason	Jerry	Custodial	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
McNichols	Emily	Art	Emily provides outstanding service to the art department faculty, to artists exhibiting in the Gresham Art Gallery, and to the many visitors to the Gresham Gallery.	Mandi Batalo
Moore	Anita	Counseling and Matriculation	Anita has always been a tremendous help to our department. She is always willing to go the extra mile to help others.	Anonymous Employee

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Morrison	Tracy	Food Services	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
Pasillas	Karol	Administrative Services	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
Pasillas	Karol	Administrative Services	Assistance in making changes happen for Alive! Mental Health Fair.	Elaine Akers
Pasillas	Karol	Administrative Services	Karol has demonstrated that she is a safety advocate by supporting safety and emergency prep efforts. I would like to thank Karol for her superior service and being a great partner in continuing to insure campus safety.	Whitney Fields
Pasillas	Karol	Administrative Services	On top of her paperwork. Marks invoices for easy processing – great asset for any department she deals with.	Sally/Employee

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Robinson	James	Human Services	James went out of his way to help and encourage a fellow faculty member. He also spends so much time helping and encouraging his students. Thank you James!!!	Kathy Adams
Rodrick	Jennifer	Middle College High School/Police Academies	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
Rodriguez-Cruz	Bonnie	Child Development Center	Bonnie is a great peer leader for all Classified Employees.	Lisa Archuletta
Rodriguez-Cruz	Bonnie	Child Development Center	Bonnie has been helping students at the child development center for over 18 years. She takes her time to know their concerns and develops a relationship that directly enhances their success as students and/or parent skills.	Lisa Archuletta
Shafer	Kris	Maintenance	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams

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Silva	Steve	Admissions and Records	For going above and beyond his duties.	Raquel Villa
Trewhella	Donna	Inland Empire Media Academy/RTVF	Donna worked MANY hours beyond what she was paid to create a documentary of the Rialto Police Department's BOOTCAMP for troubled teens. This documentary provides a service to the community and experience to RTVF students.	Diane Dusick
Tymchek	Linda	Arts and Humanities Division	In recognition for Linda's exceptional support and flexibility during the 2014 Great Teachers' Seminar.	Rania Hamdy
Vargas	Gino	Maintenance	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams
Vargas	Leticia	Custodial	High quality custodial work with a great attitude! Whenever and wherever I come across Leticia, she is working with gusto, is smiling, and doing a great job. She has ownership of her building and shows it with pride.	Scott Stark

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Vargas	Leticia	Custodial	Leticia is a very nice and helpful person, anytime I need something to be done. She is always there. I appreciate her attitude and willingness to always help.	Raina Okray
Wall	Mark	Physical Education/Athletics	Commitment to giving outstanding service and going the extra mile for the athletic department every day.	Kristin Hauge
Williams	Clyde	Outreach and Recruitment	I heard many positive comments about your support and customer service from many community members. Keep up the good work!	Joseph Williams
Wingson	Kimberly	Middle College High School	Thank you for your support and assistance to ensure our 2 <sup>nd</sup> Annual Inspire Success Luncheon was a notable event!	Susan Gasca
Wooten	Andre	Counseling	Outstanding effort and commitment to serving the needs of the students within our community and the student-athletes on our campus.	Kristin Hauge

CHC

LAST NAME	FIRST NAME	DIV/DEPT/OFFICE	Details of the Service	Recognized By
Andrews	Breanna	Communications and Language	Excellent job on the fall schedule and “sticky” Friday!	A. Chair
Bidney	Cynthia	Respiratory Care	Appreciation for your dedication and services to the Emergency Medical Services Department.	Gary Reese
Bruner-Jones	Sherri	Teaching Aids	She is such a hard worker! She makes everyone’s life so much easier...and does it with a smile on her face.	Colleen Hinds
Guadiana	Lorena	Institutional Effectiveness, Research and Planning	Lorena did a great job of working with the Division of Math and English to facilitate the prioritization of objectives.	Keith Wurtz
Guadiana	Lorena	Institutional Effectiveness; Research and Planning	Lorena is always so thoughtful and does a great job of taking care of the little things that can fall through the cracks.	Keith Wurtz
Hogrefe	Rick	Arts and Sciences	Rick is always looking for new and innovative ways to help our dept. grow. He is so welcoming and always willing to help. He is amazing...one of the hardest workers I know!	Colleen Hinds



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Hogrefe	Rick	Arts and Sciences	Outstanding organizational skills on “sticky” Friday!	A Chair
Lopez	Richard	Custodial	Richard is THE BEST custodian ever! We are so lucky to have him. Richard takes such pride in his work and he works so hard.	Michelle Riggs
McCormick	Kim	Counseling and Matriculation	For helping CHC students find jobs, and for her honesty, integrity and compassion.	Rebecca Warren-Marlatt
Olmos	Jose	Facilities	Jose’s commitment to find new ways to modify or manipulate the campus energy management system to lower energy consumption. His efforts have been successful. The campus has saved over 200K so far in reduced electricity costs.	Larry Cook
Rivera	Ernesto	STEM Counselor	Ernesto is a great counselor and provides individual attention. He is very caring and always makes sure his students have the information they need.	Anonymous

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Tinoco	Michelle	Admissions and Records	Michelle has been working out of class as an Evaluator and she is an excellent team player, is eager to learn and improve, and has partnered herself into the role of Evaluator with professionalism.	Ben Mudgett
Zuniga	Ruby	Title V	Ruby is an invaluable resource to me – she is my “go to” person when I have a question and she is always helpful, positive and goes out of her way to assist me in any way possible.	Nicole Rodriguez
Zuniga	Ruby	Title V	Ruby is an exemplary co-worker. She is always willing to help and understands teamwork.	Anonymous